



The Management of NEXUS srl considers Quality a **Strategic Tool** for achieving excellence, a **priority Aim** to be pursued in all the Organization's Activities, and a **Criterion** for prevention and engagement of both internal and external Collaborators, in order to achieve full Customer satisfaction in all their explicit and implicit expectations.

Meeting Customer Needs while remaining competitive in the Market means that NEXUS srl is committed to continuous improvement in:

- Service Performance
- Operation Reliability
- Organization efficiency and effectiveness
- Image in its Target Markets



The strategy

NEXUS srl Management follows a modern Quality Management approach that aligns with the Organization's **Context and Strategic Objectives**, ensuring compliance with Customer requirements while adhering to the principles of **UNI EN ISO 9001:2015**.

The **Quality Policy Strategy** defined by the Management is summarized as follows:

- **Customer satisfaction** is ensured when all Business Processes are optimized and aligned with Quality principles.
- The entire organization must be **committed** to meeting the applicable **Quality Management System Requirements** and pursuing **Continuous Improvement**.
- The **Quality Policy** must be regularly reviewed to ensure its ongoing **suitability** and **effectiveness** within the Organization and to serve as a framework for setting related Objectives.
- The **Quality Policy** must be effectively **communicated** and **understood** within the Organization and among all Relevant Stakeholders.
- **Training and Development** of Personnel are considered **strategic activities**, involving all levels of the Company, as they are essential conditions for achieving **Continuous Improvement**.

The achievement and maintenance of the objectives set in this Policy rely on the **active and continuous collaboration** of all Personnel within NEXUS srl.

The Management of NEXUS srl has appointed **Mr. Simone Bartocci** as the **Quality Management System Representative**, granting him full authority to perform this role.

MISSION for year 2025

- Continue **Training** all personnel on the competence requirements dictated by the **Quality Management System**.
- Optimize the **implementation** of the Quality Management System by integrating it into the company's **ERP system**.
- Improve the **Performance Data Dashboard** in alignment with available resources.
- Maintain **Compliance** with Applicable **Legislation and Regulatory Requirements**.

THE ADMINISTRATOR
(Angelo Montesi)